REDCAP MODERN EXPERIENCES FOR OUT OF STORE AND IN STORE CUSTOMERS



SHUTTLE ONDEMAND



Replace your shuttle with a powerful solution that requires no assets or personnel that delivers an on-demand, service center branded customer experience.



SHUTTLE ONDEMAND

Shuttle OnDemand replaces your existing personnel, vehicles and insurance with an on-demand. asset free solution.



REDUCE LIABILITY

Give your customers an option to carry on with their day without a loaner, freeing up the availability of the fleet



IMPROVE EXPERIENCE

Modernize your customer experience and easily coordinate pickups and drop-offs for any service customer.

ATTRIBUTION

AUTOMATICALLY TRACK TO REPAIR ORDERS

Easily understand the true profitability of each customer with incidental expenses connected back to the RO. Use this information to offer additional Lyft credits when appropriate or send them in a nicer vehicle.

www.getredcap.com/shuttleondemand/





No set-up charge.
No monthly subscription.
No minimums.

Only pay for what you use. Cancel anytime.



BEST OF BREED

POPULAR PLATFORMS COMPARED

Features & Benefits	Dealer Shuttle	Uber Central	Lyft Concierge	Shuttle OnDemand
Eliminates Vehicles, Personnel, Insurance and Maintenance	X	✓	✓,	✓
Driver Tracking & Notifications	Χ	√	√	\checkmark
App Download & Account Not Required	Χ	Χ	\checkmark	\checkmark
DMS Integration, RO Linking	Χ	Χ	Χ	✓
& Easy Reconciliation	Χ	Χ	Χ	✓
Dealer Branded Customer Experience	Χ	Χ	Χ	✓
Consolidated Monthly Billing	\ V	V	V	1
Surveys & Reporting Suite	٨	^	^	~
Mobile Web Consumer Booking	Χ	Χ	Х	\checkmark
Roadside OnDemand	Χ	Χ	Χ	\checkmark
Parts On Demand	X	Χ	Χ	✓
Credits for Extended use	Χ	Χ	Χ	✓

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